1. Labeling Your Cables

Use the labels provided to complete this step. Do not remove any cables from the receiver being replaced until Step 2.

a. Attach the blue label to the cable connected to the “Satellite In” port.

b. Attach the black label to the cable connected to the “HDMI” port or attach the orange label to the cables connected to the RCA ports.

You will be using either an HDMI cable or RCA cables as your audio/video connection.
1. Labeling Your Cables (Cont’d)

c. Attach the yellow label to the cable connected to the "Ethernet" port.

d. Attach the gray label to the power cord that came with your new Wally.

2. Disconnecting Your Cables

a. Do not disconnect the cables from the wall or TV. Disconnect the cables from the receiver being replaced. Only disconnect the cables at the end connected to the receiver.
3. Connecting the Cables to Your Replacement Receiver

a. Connect the Satellite In cable to the "Satellite In" port on your Wally.

b. Connect the HDMI cable, or RCA cables from the TV to the corresponding port(s) on the replacement receiver.
3. Connecting the Cables to Your Replacement Receiver (Cont’d)

c. Connect the Ethernet cable to the "Ethernet" port on the replacement receiver. *You may not have this cable.*

d. Connect the power cord that came with your Wally to the "Power" port on your Wally.

e. Open the panel on the side of the new receiver and make sure the Smart Card is secured firmly in the slot. *Not all receivers will have a Smart Card. If your receiver does not have a Smart Card, go to Step 4.*
4. Powering Your Equipment

a. Make sure your TV cord is plugged into a wall outlet and turn on your TV.

b. Plug the power cord from your Wally into a wall outlet.

c. Your screen should now display the System Setup screen. If you do not see this screen, confirm that you are on the correct input for watching DISH programming. Check the input by pressing the Source/Input button located on the side, back, or front of your TV.
5. Acquiring a Satellite Signal

**a.** Wait while the satellite signals are acquired. Once complete, the system will proceed to the next step automatically.

**b.** If you see red "Xs" in the installation test box, make sure your "Home Video Network" cable is connected to your receiver and wall correctly. Then use the arrow buttons on your remote control to highlight "Retest Installation," and press SELECT.
6. Downloading Your Wally Software

a. Wait while the System Setup wizard downloads your Wally software. This process will take approximately 20 minutes.

b. When the download is complete, your Wally will reboot automatically.
7. Pairing Your Remote Control & Setting Your Wally Location

**a.** Press the SAT button on your remote control to pair it to your Wally.

**b.** Using the arrows on your remote control, highlight "Next" and press SELECT.
8. Setting Your TV Configuration

a. Using the arrows on your remote control, scroll to your TV's resolution and press SELECT. Then, highlight "Next" and press SELECT.

b. Using the arrows on your remote control, highlight "Keep" and then press SELECT to keep your TV Display Configuration.
8. Setting Your TV Configuration (Cont’d)

c. Using the arrows on your remote control, highlight "Pair with Remote Control," and then press the SELECT.

d. Using the arrows on your remote control, highlight "TV PAIRING WIZARD" and then press the SELECT. The TV Pairing wizard will now walk you through step-by-step instructions to configure your TV to work with your DISH remote control.
9. Testing Your Hopper Connectivity to the Internet

a. Wait while your Wally tests the Internet connectivity. This process will take 1-3 minutes to complete. When complete, the System Setup Wizard will automatically proceed to the next step.

If your Wally is using a wireless Internet connection, follow the on screen steps to choose your network and enter your password.

b. Using the arrows on your remote control, highlight "Next" and then press the SELECT.
10. Activating Your Wally

a. Please call 1-800-333-DISH (3474) to activate your Wally. Have your Receiver ID and Smart Card ID ready for the DISH representative you speak with.

b. Once your Wally is activated, the System Setup wizard will authorize your Wally. This process will take 10-15 minutes to complete. Once complete, the System Setup wizard will automatically proceed to the next step.

c. To begin using your Wally, use the arrows on your remote control to highlight "Watch TV" and then press the SELECT.
11. Returning Your Original Receiver

If there is a Smart Card in your original receiver, do not remove it; a new Smart Card has been issued with your new receiver. Do not pack any other equipment or attachments.

a. Pack your original receiver and power cord in the protective bag.

b. Place the receiver and power cord in the box that the new receiver came in.

c. Locate the original shipping label on the box and remove it using the red tab. Continue to Step 11d.
11. Returning Your Original Receiver (Cont’d)

d. Turn over the original label and peel off the yellow return shipping label to expose the adhesive.

e. Apply the yellow return label to the top of the box and seal the box.

f. Copy the RA and UPS tracking numbers for your record.

g. Return your original receiver to the nearest UPS dropoff location. To find the location nearest you or to schedule a pickup at your cost, visit ups.com/dropoff.